



40/42 Friars Walk
Lewes
East Sussex
BN7 2XW

foi@secamb.nhs.uk

6th February 2017

Email:

Dear

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/17/01/14.

You requested the following information:

I am writing to you under the Freedom of Information Act 2000 to request the following information from SECamb:

• How many members of staff reported experiencing physical violence or harassment from patients, relatives or members of the public in the past 12 months (December 2015 – December 2016)?

Please could you break down the information by month.

• If possible, please may you provide details of the kind of violence/harassment reported?

Our Trust views assaults against its staff very seriously. Our Local Security Management Specialist actively promotes awareness of our zero-tolerance stance with regard to assaults on staff and encourages staff to report incidents.

The Trust also ensures that our operational staff are provided with conflict resolution training to minimise the risks of assaults.

We are unable to produce the data by victim as our system reports by incident.

However, please see the attached document which shows the number of incidents broken down into date and type of violence/aggression.

I hope you find this information useful.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Information Governance Manager via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust